

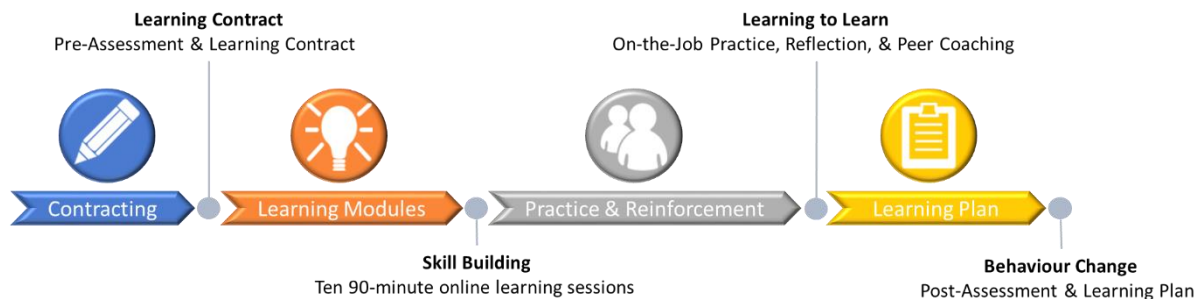
THE KEY TO YOUR BUSINESS SUCCESS

ATTRACTING TOP TALENT AND KEEPING THEM INSPIRED

PROGRAM DETAILS

Management Fundamentals is a fully integrated learning program combining 10 90-minute formal facilitator lead online sessions over 10 weeks, with on the job practice and peer coaching reflection. Sessions include evidence based instruction, with group participation, and on the job assignments to optimize behaviour change.

PROGRAM DESIGN



CURRICULUM

MODULE 1 Program Overview	<ul style="list-style-type: none"> Prepare participants to fully engage in Learning
MODULE 2 Coaching Conversations	<ul style="list-style-type: none"> Coach to build capacity and confidence to act Independently
MODULE 3 Behavioural Interviewing	<ul style="list-style-type: none"> Increase confidence that the right person is hired for the right job
MODULE 4 Onboarding & Employee Engagement	<ul style="list-style-type: none"> Reduce time to full productivity and increase staff productivity, retention & innovation
MODULE 5 Adaptive Management	<ul style="list-style-type: none"> Adapt style to match what is needed to develop each employee's competence, confidence and performance
MODULE 6 Leading Change & Transition	<ul style="list-style-type: none"> Lead teams through change, helping them to adapt to change quicker
MODULE 7 Effective Communication	<ul style="list-style-type: none"> Communicate often, to clarify expectations, encourage initiative and acknowledge success
MODULE 8 Leading Difficult Conversations	<ul style="list-style-type: none"> Hold difficult conversation to address issues early, resolve conflicts and improve results
MODULE 9 Impact & Influence	<ul style="list-style-type: none"> Gain others' support for ideas, proposals and solutions, and getting others to take action
MODULE 10 Manager as Learner	<ul style="list-style-type: none"> Prepare a focus learning plan to further develop one of the management behaviors

If your organization aspires to be a great place to work, the Management Fundamentals program is for you, call 1.604.868.6929 or 1.604.202.9920 or email us at info@senga.ca.

Trainer Certification

Use our trainer certification program enable your trainers to offer the highest quality in-house training.

Participant Materials

- Learning Contract
- Pre-Post Assessment
- 56-page Participant Guide
- Peer Coaching Guide
- Learning Plan
- Learning Aides
- Course Completion Certificate